

Innovation 2030

NYC Public Restrooms



Clair Rock



dietcrackcocaine

me: where's the toilet?

New Yorker: take a left up over at 6th and catch the bus between 12th and 32nd. there you'll see a hotdog cart at the corner of 53rd... you gotta go on straight past to 47th. between 8th and 34th there's a little place, ask for Mikey, tell him I sent you an he'll let you in aight

me: thanks. I'll just piss in the street

Source: dietcrackcocaine

254,335 notes



HOW ARE OUR RESTROOMS?

PLEASE CALL

1-800-832-6352

RESTROOM #102

Research Objective:

What expectations and improvements are NYC Locals looking for in public restrooms?

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My location Map center Find Address

Category ^

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Statue of Liberty National Monument

Google

Map Satellite

Menu

Map data ©2018 Google 1 km Terms of Use Report a map error

OUT OF
SERVICE



WOMEN

Restroom Closed
12 midnight-5am



MEN

Restroom Closed
12 midnight-5am



**A public restroom is something
that is managed by a larger body
rather than a private business...**

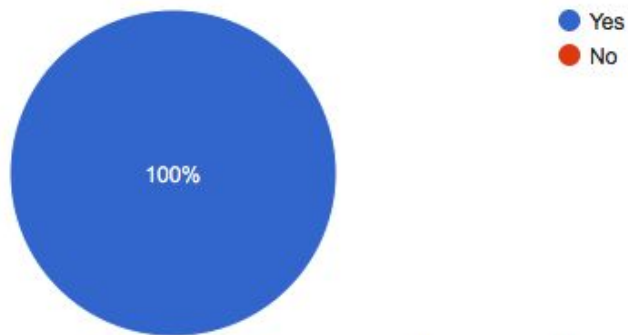
Finding a public toilet in NYC still difficult 10 years into program launch

The city has only installed five of 20 planned automatic public toilets due to obstacles such as the need for community support and sidewalk space.



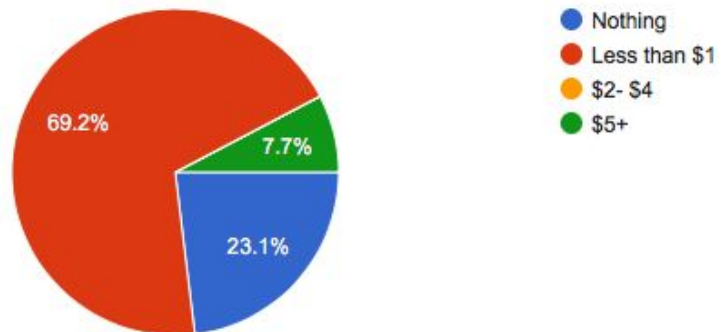
Have you ever found yourself looking to find a restroom in NYC?

13 responses



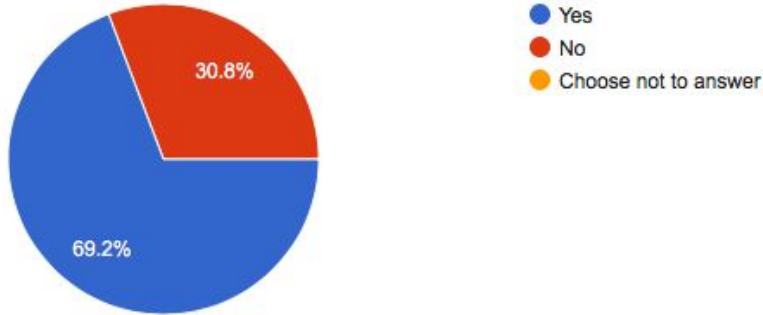
What would you be willing to pay for a clean restroom?

13 responses



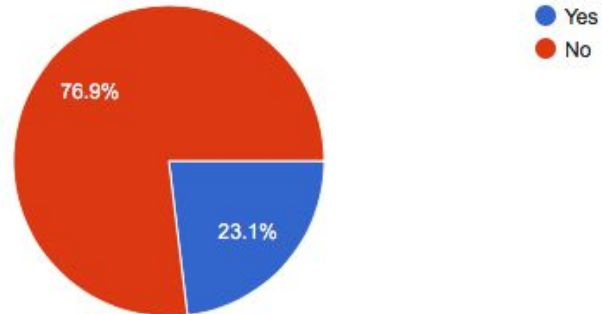
Have you ever relieved yourself in a space not designated as a restroom?

13 responses



Have you ever seen one of the city's automatic cleaning, public restrooms?

13 responses



I wouldn't go anywhere that's not where food is served to try to use theirs, bc I know anything in public in nyc is probably super gross.

Clean, safe and provide equal access to bodily functions for all people regardless of gender or socioeconomic status

I would REaLLY like to say CLEAN but I know they never are.

A toilet, no blood, working plumbing.

Provide the option of feminine products

What do we do next?

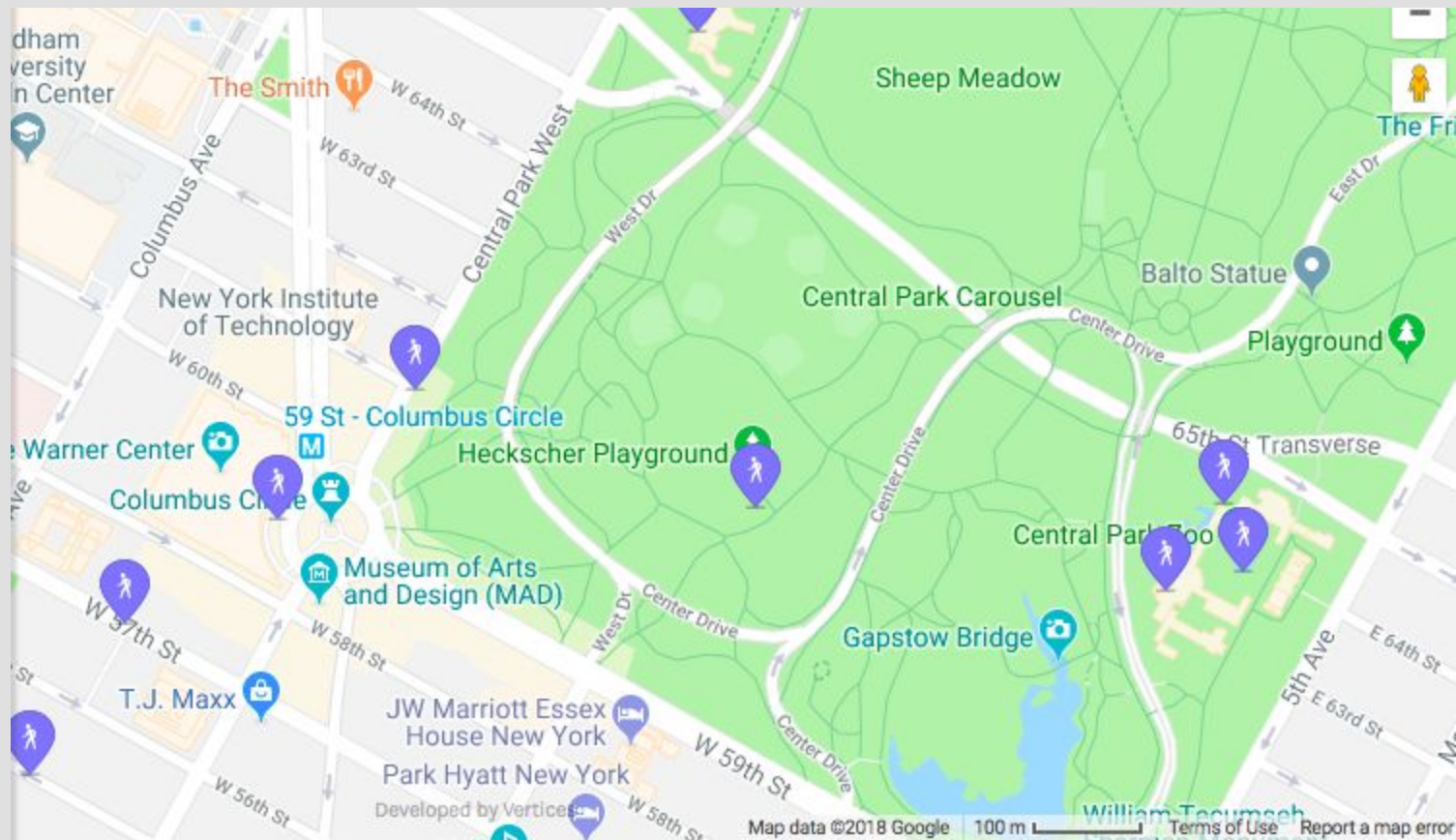
Recommendations

- Install more public automatic cleaning restrooms

Implications

- Excludes people with no/low incomes
- Leads to an acceptable amount of publicly accessible restrooms
- Leads to gender inclusive spaces
- Helps reduce foul odors that plague city streets
- Helps to manage basic life necessity





Recommendations

- Create an app that allows people to find a review public restrooms

Implications

- Service could be abused leading to unexpected implications
- Creates a sense of comfort for people having to use public restroom
- Allows people to share feedback with the city
- Holds the city accountable for managing basic needs of citizens

Recommendations

- Encourage a new mindset in the public

Implications

- Incredibly difficult & requires a huge push from city management
- Leads to more use of public restrooms, which leads to better management of public restrooms an installation of more public restrooms
- Reduces the stress of service industry workers & allows them to focus on their jobs rather than managing the expectations of the public

USE THE RESTROOM CONSISTENT WITH WHO YOU ARE

IN NYC, IT'S THE LAW. NO QUESTIONS ASKED.

If you face discrimination based on your gender identity and expression, contact the NYC Commission on Human Rights today by calling 311. For more information, visit NYC.gov/HumanRights

Charlie,
Brooklyn

LOOK PAST PINK AND BLUE

#BeYouNYC

NYC

Commission on
Human Rights



@NYCCHR

Bill de Blasio, Mayor | Carmelyn P. Malalis, Commissioner/Chair

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Alisha,
The Bronx

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#BeYouNYC

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**“Always go to the bathroom when
you have a chance”**

-King George V

Thank You.